

C R O W N E D I N E R S

§§ MEMBERSHIP BENEFITS §§

On presentation of your **Crowne Diners** membership card at any of the participating restaurant and bar you will be entitled to food & beverage discounts, as given below:

CONNEXIONS

FOOD PRIVILEGES

- 20% discount on food bill when dining alone.
- 50% discount when dining with one other person.
- 33% discount when dining with two other persons.
- 25% discount when dining with three other persons.
- 20% discount when dining with four or more people (Maximum up-to 14 people including member on a table).

mosaic

BEVERAGE PRIVILEGES

- 20% beverage discount will be available in all restaurants & bar.
- Happy hours at hotel bar from 1200 hrs. till 1900 hrs., except during promotions & special events.
- Valid up-to six people including member on a table.

spice
art

OTHER PRIVILEGES

- 20% discount on all purchases at Pastry shop, except during happy hours.
- 30% discount Monday through Friday, or grab 15% off on weekend (Saturday - Sunday).
- 20% discount on IRD (In-Room Dinning) and Mini Bar usage.
- 25% discount on Business centre.
- 25% discount on laundry services.
- 20% discount on Diwali & Christmas| New Year's hampers.
- Members Day on every Tuesday (Applicable on select dining and spa-salon services. For further details, please contact the Crowne Diners office).

ACCOMODATION PRIVILEGES

- 20 % Discount on Hotel's published room rate.

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C R O W N E D I N E R S

VOUCHER BENEFITS

FOOD & BEVERAGE

LAVISH LUNCH

One(1) Certificate

Entitling member to a complimentary BUFFET LUNCH for 4 (2 adults +2 Children between 5-12 years) guests at **Mosaic** – all-day dining restaurant (Valid Monday to Saturday).

LUNCH/Dinner @ 50% at Mosaic

One(1) Certificate

Entitling member to a 50% discount on Lunch/Dinner at **Mosaic** for min. of 4 and max. of 10 persons on a table. (applicable on set meals or buffet meals only, Monday to Friday Only)

LUNCH/Dinner @ 50% at Spice Art

One(1) Certificate

Entitling member to a 50% discount on Lunch/Dinner at **Spice Art** for min. of 4 and max. of 10 persons on a table. (applicable on set meals only, Monday to Friday for dinner and throughout week on lunch)

WINE & DINE

One(1) Certificate

Entitling member to a bottle of domestic hotels pouring wine or 4 pints of beer (domestic hotel pouring beer) or soft beverages while dining at any restaurant of the hotel. Not valid for take away.

CELEBRATION CAKE

One(1) Certificate

Entitling member to a complimentary 1 kg cake (Chocolate/Black Forest/Pine Apple/Fruit), while dining at any restaurant of the hotel.

CAKE ON GO

One(1) Certificate

Entitling member to a discount of 50% on a take away cake.

SWEET OBSESSION

Two(2) Certificates

Each entitling member to a complimentary dessert (two Portions) or pastries (Two), while dining at any restaurant of the hotel.

BAR CODE

Two(2) Certificates

Each entitling member to two (2) complimentary drinks on purchase of two (2) drinks at **Connexions—The Bar**. The complimentary drinks to be of same or lesser value as the purchased drinks.

YOU & YOURS

One(1) Certificate

Entitling the lady accompanying member to a complimentary drinks at **Connexions—The Bar**. The complimentary drinks to be of same or lesser value as the purchased drinks.

DRINKS @ HALF

Two(2) Certificates

Each entitling member to a discount of 50% on total beverage bill at **Connexions—The Bar**. Valid for maximum 6 people at one time.

ACCOMMODATION

STAY AND UNWIND

One(1) or Two(2) Certificate (s)

Entitling member to a complimentary ROOM NIGHT in a Superior room on single/double occupancy with buffet breakfast at **Mosaic-The coffee shop**. Valid between 1st April and 30th September only.

STAYING POWER

Two(2) Certificates

Each entitling member to a discount of 50% on Room Rate (Best Available Rate) of the Hotel.

INDULGENT STAY

One(1) Certificate

Entitling member to a complimentary room upgrade from Superior to Deluxe Room at the Hotel.

SUITE DISCOUNT

One(1) Certificate

Entitling member to a stay in a Deluxe SUITE at a very special Rate of ₹15000 plus taxes.

LEISURE UNLIMITED

One(1) Certificate

Entitling member to a stay in a Superior room at a very discounted rate of ₹7499 + Taxes on single/double occupancy with buffet breakfast and dinners.

OTHERS

REJUVENATE YOURSELF

Two(2) Certificates

Each entitling member to a discount of 50% on massages at Adya Spa. Valid for one time one person only.

BANQUET DISCOUNTS

One(1) Certificate

Entitling member to a flat discount of 15% on rack rate (max. up to ₹50000) on any banquet bookings. Valid only for food.

HAIR CUT @ 50

Two(2) Certificates

Each entitling member to a discount of 50% on Hair Cut at Adya salon. Valid for one time one person only.

CONNEXIONS

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C R O W N E D I N E R S

TERMS & CONDITIONS

General Conditions:

- Membership is exclusively by invitation. Management reserves the right to refusal.
- Club membership has no cash value, is non-transferrable and member must be 18 years of age or above to join. The membership period is 12 calendar months from the date of enrolment.
- Club benefits cannot be used in conjunction with any other discounts/offers.
- Club reserves the rights to change, modify or amend the membership benefits, participating hotel & restaurant listings and any terms and conditions communicated in this or any other Club materials, at its absolute discretion at any time, without giving reason and without notice.
- Without prejudice to any other mode of proof, through payment for the Club, a member accepts these terms and conditions, as amended from time to time, and agree to be bound by them.
- Club reserves the right to cancel or suspend membership at any time, if it is suspected that the membership is being operated fraudulently.
- Any Certificate or membership kit issued as a part of membership, shall not be replaced if stolen or lost.
- Should, for any reason, the Club membership concept be discontinued, the Hotel and Resorts included in Club shall have no financial liability to the member.
- All Taxes shall be borne by the members. Member must settle their bills at the time departure.
- Membership cannot be cancelled once processed.
- With the acceptance with the Club membership a member agrees that he can be contacted by the Club office to receive occasional information about the programme, benefits and special offers.

Accommodation Conditions:

- Accommodation benefits (including rates and certificates) are subject to space/room availability and advance reservations are required. Limited rooms are available at the discounted rates and the accommodation certificates may not be accepted during periods of expected high hotel occupancy.
- Combined use of "Stay & Unwind" voucher for weekend (Saturday) is restricted.
- Blackout dates may apply during special events such as Diwali, Christmas, New Year Eve etc. Members should check when booking to ensure the membership benefits are available on such dates.
- Any member who does not show for a booking against the accommodation certificate(s), will not be accorded with same benefit again.
- Hotel may promote seasonal rates and conditional booking period that may be lower than Club rates.

Dining Conditions:

- The member's dining benefits is offered on all standard adult meals for breakfast, lunch and dinner and the membership card must be presented at the end of the meal or when requested in order to receive the benefits.
- A maximum of one membership card will be accepted per table/party.
- Children below 5 years of age will not be considered while calculating food discounts (for meals only).
- Dining benefits are not available on packages inclusive of accommodation and meals or any other offer.
- Dining benefits are only valid for the food portion of the bill (excludes all beverages). A flat 20% discount will apply on beverage consumption in the restaurants and hotel's bar.
- Dining benefits may not be available during special events such as Diwali, Christmas, New Year Eve etc. Members should check when booking to ensure the membership benefits are available on such dates.

Voucher/Certificate Conditions:

- Members must state their intention to use their membership rates and accommodation certificates at the time of reservation.
- Members cannot use two (2) certificates together.
- Certificates are valid for one time use only and must be surrendered at the time of use. These cannot be redeemed for cash and are valid during stipulated time period.
- Certificates are applicable as per the terms of usage stated on the Front & Back of the voucher/certificate.
- Certificates cannot be used in conjunction with any promotions or over Diwali, Christmas, New Year Eve and food festivals.

Membership Cost:

Crowne Diners annual membership will cost

- Without free night stay - ₹ 8000 (Rupees eight thousand only).
- With one free night stay - ₹ 14000 (Rupees fourteen thousand only).
- With two free night stay - ₹ 18000 (Rupees eighteen thousand only).

LIMITATION OF LIABILITY:

It is hereby agreed and understood that Crowne Plaza and/or its Marketing Agent(s) will not be liable in contract or in tort to any claim arising out of, or relating to the failure or deficiency in providing CROWNEDINERS Loyalty Member with the facilities set out here in or any injury or loss suffered by CROWNEDINERS Member or their guest while in the hotel(s) premises, caused by or due to circumstances beyond the control of Hotel(s) Management including but not restricted to employees' strike/agitation, Governmental and statutory restrictions, failure supplies, and or other force majeure events. In any event any claim against the Hotel(s) Management or the said Marketing Agent shall not exceed the annual membership fee of CROWNEDINERS Card. All disputes arising out of CROWNEDINERS Programme shall be referred for arbitration to the Respective Hotel's General Manager or his/her nominee. The decision of the arbitrator shall be final and binding on the parties. The venue of the arbitration shall be DELHI.

CONNECTIONS

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